INDIGO AI

Power to Become More Proactive
Built-In Patch Management

Automated patch policies keep SME clients' machines secure from the latest threats without the need for manual updating. Flexible patch approvals and local caching allow our techs to support more extensive networks, custom notifications give teams control over reboots, and comprehensive reporting and interactive dashboardsprovide visibility into client networks. Automate patching,minimise downtime, and improve customer experience.

Tools of the Trade
Rapid Remote Support

INDIGO AI offers a superior remote-control experience, allowing you to control any screen using INDIGO AI integrated VNC, RDP, and Splashtop tools. There are also several built-in tools, such as a Registry Editor, File Transfer,Task Manager or Native PowerShell, that enable techs to help clients without interrupting their daily activities. It is also easy to manage and support any network device using its integrated SSH/Telnet and HTTP proxy.

Supported Platforms

Windows, Linux, MacOS, iOS, Android, VMWare, andSNMP Devices.

From Information to Action
Real-Time Monitoring

Monitor in real-time for performance issues like low disk space, high CPU, low memory and network latency on any application, platform or device using INDIGO AI powerfulbuilt-in monitors like WMI, Perfmon, SNMP, Network Bandwidth, and Eventlog. Stay on top of issues with automatic remediation and email notifications.

Flexible Reports and Dashboards

The reporting functionality provides customers with regular reports about the services provided. INDIGO AI the integration into other tools and along with the ability to run custom reports of what's going on and then quickly take action to resolveissues.

Proactive support

- Deploy preferred applications and keep third-party applications up to date.
- Automatic Auditing and Compliance
- Same day Policy Deployment
- Hardware flag and fix pre-fault
- Management and Asset Reports
- OneDrive and Backup Monitoring
- Anti-Virus Monitoring and reactivation